

Annex C

Safeguarding Adults Performance Report

April 2012 – March 2013

Introduction:

1. This is the performance report of adults safeguarding activity in City of York Council for the year ending March 2013. It provides information which has been submitted to the Information Centre as the 'AVA' (Abuse of Vulnerable Adults) return.
2. Where benchmarking information is available it is based on the report provided by the Information Centre in 2012, using 2011-12 data. This report is available as a background paper.
3. One key change since last year has been the introduction of a new protocol which means that all partners now advise the Council of the alerts they receive, and advice and support is offered over the need for an investigation. This can be seen most clearly in the increased numbers of alerts, and the increased referrals from hospitals and health colleagues.

SECTION 1. : Information about the victim and their circumstances

Number of alerts and referrals

Start Month	2009-10	2010-11	2011-12	2012-13
April	27	36	36	79
May	19	37	48	72
June	25	38	46	53
July	35	36	59	82
August	40	28	58	84
September	27	45	61	69
October	35	40	52	84
November	35	38	61	90
December	41	21	66	62
January	28	34	67	88
February	42	37	67	72
March	29	47	65	46
Total	383	437	686	881

667 of the 881 alerts did not progress to an investigation. This is close to the same percentage as last year (approximately 75%).

17 of the 214 referrals were repeat referrals (8%). Repeat referrals are likely to occur where appropriate protections have not been put in place.

The England average in 2011-12 was just over 15% and the average for our comparator authorities was around 18%.

	Total Alerts	Referrals	Repeat referrals	Completed referrals
2011-12	690	211	11	111
2012-13	881	214	17	182*

*This includes 72 referrals completed from alerts made last year.

Alerts have continued to increase again in the past year, in part due to the new protocol whereby partners advise the council of any alerts to themselves.

Benchmarking data from the Information Centre for 2011-12 (last year) showed that our rate of alerts per 100,000 population was roughly the same as the England average, and very slightly lower than our comparator groups. It is difficult to benchmark the rate of referrals (where an investigation is required) per 100,000 population, because just under half of the comparator authorities do not distinguish between referrals and alerts which do not go on to an investigation.

Age profile

	18-64	65-74	75-84	85+	Unknown	Total
2011-12 Total	218	65	162	240	1	686
2012-13 Total	317	106	197	238	23	881

There has been a growth in the number of alerts about younger people this year.

Primary Group

	LD	MH	OVP	PD/SI	Sub Misuse	Blank	Grand Total
2011-12 Total	75	98	41	465	0	7	686
2012-13 Total	105	103	190	457	3	23	881

For the first time, last year we have recorded safeguarding alerts for customers with substance misuse needs. This follows the work outlined in the Assurance Action Plan last year to work with drug and alcohol commissioners and providers to improve our safeguarding links with them.

African	2	0	0	0	0	0	0	0
Any other Black background	0	0	0	0	0	0	0	0
Chinese	0	0	0	0	0	0	0	0
Any other ethnic group	0	1	0	0	0	0	0	0
Refused	2	0	0	0	0	0	0	0
Information not yet obtained	26	23	6	2	1	0	3	1

York's population is changing rapidly, with an estimated 11% of the population now likely to be from minority communities.

Population numbers for minority communities in York continue to be lower in the older age groups, who are more likely to be the subject of safeguarding alerts and referrals. It is estimated there were 3 people over 85 of mixed ethnicity in 2010, 11 people of Asian origin over 85, 6 of Chinese origin and no Black or Black British over 85 (Projecting Older People Population Information System)

<http://www.poppi.org.uk/index.php?&PHPSESSID=mjcf3l8dt6gk3177f3vn73jhr0&areaID=8301&np=1> (accessed 05/07/13).

Based on these age sensitive population figures Safeguarding activity in York is still broadly in line with our diverse communities

Source of referral by customer groups

Source Of Referral (Includes Alerts)	2011-12	2012-13
Care Quality Commission	12	19
Day Care Staff	16	7
Domiciliary Care Staff	64	111
Education / Training / Workplace Establishment	5	1
Family Member	76	83
Friend / Neighbour	6	12
Housing	8	8
Independent Hospital	0	36
NHS - Mental Health Staff	32	50

NHS - Primary Health/Community Health Staff	53	82
NHS - Secondary Health Staff	17	15
Other	51	77
Other Service User	1	5
Other Social Care Staff	51	41
Police	18	22
Residential Care Staff	157	151
Self Directed Care Staff	1	1
Self Referral	11	13
Social Worker / Care Manager	46	87
Unknown	63	84
Grand Total	686	881

Last year's benchmarked data showed York receiving more referrals from families, friends and self than the national and comparator group averages. This is seen as a potential indication of good awareness within the community.

Nature of Abuse

In the following tables it should be recognised that this data is in regards to the alerts received, and so does not in itself tell us where abuse is taking place.

Nature of abuse	2011- 12	2012-13
Physical	193	220
Sexual	32	25
Emotional/Psychological	38	65
Financial	99	113
Neglect	120	170
Institutional	1	4
Not known	38	34
Multiple types of abuse	165	240

Location of abuse

Location Of Abuse	
Acute Hospital	52
Alleged Perpetrators Home	33
Care Home – Permanent	113

Care Home with Nursing – Permanent	102
Care Home with Nursing – Temporary	14
Care Home: Temporary	6
Community Hospital	13
Education / Training / Workplace Establishment	1
Day Centre/Service	4
Mental Health In-patient Setting	91
Not Known	8
Other	16
Other Health Setting	12
Own home	359
Public Place	23
Supported Accommodation	56
Blank	31
Grand Total	881

The increasing alerts from health settings was expected and welcomed, with the change in protocol for multi agency working.

Section 2. : Information about the alleged abuser

It should be recognised that this data is also based on the alerts received and so does not in itself tell us who are confirmed as perpetrators.

Relationship of Alleged Perpetrator to Victim.

Relationship to the abused	
Day Care Staff	0
Domiciliary Care Staff	144
Health/Social Care worker	37
Neighbour / Friend	37
Not Known	31
Other	51
Other Care Staff	34
Other Family Member	107
Other Professional	10
Other Vulnerable Adult	187
Partner	65
Residential Care Staff	87
Self Directed Care Staff	1

Stranger	1
Volunteer / Befriender	15
Blank	73
Grand Total	881

Section 3: Outcomes following safeguarding investigation

This data set is taken from cases that have been through an investigation and have been concluded. It does not take account of safeguarding issues alerted to CYC which have been dealt with at an earlier (assessment) stage in the process.

The number of cases reaching a conclusion has dropped from 190 in 2011-12 to 146 last year. The percentage that were substantiated is slightly lower this year, compared to last at just under 50%, compared to 58%. Last year the England and Comparator group averages were around 30%.

Substantiated Abuse

	2012-13
Not Determined / Inconclusive	22
Not Substantiated	26
Partially Substantiated	25
Substantiated	71
Form Incomplete	2
Total	146

Acceptance of Protection Plan

Last year only 10% of Protections Plans were signed off as accepted by the customer last year. Having changed the way we address this and record the plans we now have over 90% of plans signed by the person being protected.